

Beginner To Mid-Level Excel Syllabus

After completing this course, participants will have learned to:

- Develop sales mindset and attitudes that drive commitment to sales target
- Understand the roles of a salesperson and the consultative sales approach
- Map sales cycle with flexibility to buyers' process and purchase behaviors
- Qualify prospects and existing customers for new business opportunities
- Plan for successful sales calls with an objective in mind
- Create positive first impression and sales conversation
- Articulate compelling product value proposition to buyers' unique needs
- Sharpen active listening and questioning skills for customer discovery, solutions fit, and stronger relationship
- Use of voice, vocal, visuals and verbal to control sales dialog and influence closing
- Overcome sales objections with closing techniques
- Nurture and engage prospects/customers for more selling opportunity and deeper relationship
- Adapt communication styles that fit individual customers' styles for closing business opportunities faster.

	Modules	Takeaways	Key Exercises
Modules 1	Ribbon & Range	 Minimize & Customize the Ribbon Cell, Row, Column Range Examples, Fill a Range Move a Range, Copy/Paste a Range Insert Row/Column, Hide Row/Column Custom Lists, Comments, Name Manager 	Class practice
Modules 2	Worksheets	 Select, Rename a Worksheet Insert, Move, Delete a Worksheet Zoom, Split, Freeze Panes View Multiple Worksheets, Spelling 	Class practice
Modules 3	Find & Select, Page Setup	 Find and Replace Copy Visible Cells Only Header & Footer, Page Number, Date & Time Page Margins, Page Breaks 	Class practice
Module 4	Cell References, Import Data from other Source, Print	 Relative Reference, Absolute Reference Hyperlink, Linking Data Print a Worksheet, Print Multiple Copies Repeat Specific Row From Web, Text File 	Class practice
Module 5	Data Filter, Conditional Formatting	 Filtering, Advanced Filter Number and Text Filters Find Duplicates, Remove Duplicates Highlight Cells Rules, Top/Bottom Rules Data Bars, Color Scales, Icon Sets 	Class practice
Module 6	Professional Level Tables	 Benefits of Excel Table Preparing Data, Creating an Excel Table Choosing Formatting Style Sort & Filter Data Show/Hide Total Row, Insert Slicer Convert the Table Back to a Range 	Class practice



Module 7	Important Functions	 Date & Time, Count and Sum Functions Text Functions, Lookup Functions Logical Functions, Use of Functions 	Class practice
Module 8	Charts & Graphs	 Benefits of Charts Sort Data Before Charting Chart Creating a Chart, Change Chart Type Switch Row/Column, Chart Title Data Labels, Display/Hide Gridlines Remove Noise Bar Chart, Column Chart, Line Chart Pie Charts, Area Charts, Combined Chart Gantt Chart, Histogram, Organization Chart Gauge Chart, Sparkline 	Class practice
Module 9	Pivot Table & Chart	 Benefits of PivotTable & Pivot Chart Creating a PivotTable Formatting PivotTables * Arranging / Pivoting Data * Sorting and Filtering Data * Refreshing a PivotTable Recommended PivotTables Changing the Way Values are Displayed Insert Slicers Using Various Conditional Formatting Styles 	Class practice
Module 10	Introduction to Dashboard	 What is a Dashboard? How Dashboard Differ from a Report? Benefits of Dashboard Things to Consider Before Creating a Dashboard Tips to Create a Dashboard Interactive Tools for Dashboard Dashboard Do's and Don'ts Preparing Raw Data in Tabular Format 	Class Practice